

I Sent message to you all on Feb 26 indicating that all of the friends would need to update their New World Publisher app to the latest version. This is a major update so it must be done for the app to communicate accurately with the main database. It appears as of today that several of the friends have submitted their FS report but it did not register correctly. With some investigation it appears as if those individuals have not updated their NWP app, or thought they did.

Each one of you need to make sure that they have updated to **version 3.7.x** (x can be 0 or greater). It is extremely important that their app is updated to this latest version. The app version can be found under Settings (gear icon) on the Congregation page once the app is opened. Click on "About". **AT THE BOTOM OF THE ABOUT PAGE IT WILL TELL YOU THE VERSION- IT SHOULD ALSO ASK YOU TO UPDATE**

Once updated the app will ask for their pin number. Rather than enter a pin number they need to do this:

- 1) Click on word "Disconnect" found on the app when it opens.
- 2) Reconnect to our congregation by entering Congregation ID, Congregation Pin, First Name, and Personal Pin.

Congregation ID 299-601-305

Congregation PIN 936677

PERSONAL PIN- SEE LIST BELOW

They must reconnect **AFTER** the app has been updated. Don't simple disconnect and reconnect without making sure they have the latest version.

This connect data can be found on the attachment. Cong ID and Cong Pin are same for everyone. You will have to provide this info to all who need to do the update

Last Name First Name PIN Delegate Devices

Aloisio Johnnie 8207-10 Not Connected

Aloisio Richard 6440-72 Not Connected

Benjamin Chuck 2114-42 Not Connected

Benjamin Nicole 7420-15 Not Connected

Brecht Stephen 2819-8565 Not Connected

Brecht Sylvie 5787-1689 Not Connected

Butler Judy 1114-54 Not Connected

Golden Lynn 8059-72 Not Connected

Howe Kimberly 8741-67 Not Connected

Jenkins Jr. James 5931-99 Not Connected

Jenkins Peter 6018-75 Not Connected

Jenkins Shannon 1121-23 Not Connected

Jenkins Sr Jim 3961-39 Not Connected

Jenkins Suzanne J 7616-95 Not Connected

Soria Juan 1364-78 Not Connected

Soria Maria 3703-12 Not Connected

Soria Sam 4505-62 Not Connected

Soria Stella 8627-84 Not Connected

Soria Veronica 2347-79 Not Connected

